



Dear Guest,

You are very welcome to the [West County Hotel Dublin](#). During your time with us, please be assured that we will do everything to make your stay as relaxing and enjoyable as possible.

This directory is prepared for your convenience, giving you comprehensive details of the services the West County Hotel and its surrounding area has to offer.

However, should there be any additional information that you may require, please do not hesitate to contact the reception desk, who will endeavour to assist you where possible.

I like to assure you of our personal attention and hope that your visit to Dublin will be a pleasant & successful one.

Yours sincerely,

Justin Parle

Justin Parle
GENERAL MANAGER



FOOD & BEVERAGE SERVICE AT WEST COUNTY HOTEL

BREAKFAST

Full Irish & Continental Breakfasts are served in [The Pine Restaurant](#).

Breakfast Menu Serving Times

Monday - Friday: 7.00am - 10.00am.

Saturday: 7.00am - 10.30am.

Sunday: 8.00am - 10.30am.

THE LIFFEY BAR

Located on the Ground Floor, [The Liffey Bar](#) is both spacious and comfortable yet designed to suit every occasion. It is also home to our daily carvery lunch, renowned throughout West Dublin for its freshness, quality and choice.

Throughout the afternoon until mid-evening, we also offer an extensive bar food menu, ranging from a selection of freshly made sandwiches to a choice of international dishes.

Lunch Menu Serving Times:

Carvery Lunch is served seven days a week in The Liffey Bar.

Monday – Friday: 12.00pm – 2.45pm.

Saturday: 12.30pm – 3.00pm.

Sunday: 12.30pm – 5.00pm.

Liffey Bar Food Menu Serving Times:

Our extensive Bar Food Menus are available 7 days a week in The Liffey Bar.

Monday – Saturday: 3.00pm – 9.00pm.

Sunday: 5.00pm – 8.45pm.

Room Service is available throughout all our menus. However, this is subject to availability and cannot be guaranteed due to the level of business. The usual €5.00 per person room charge applies.



INTERNET USE AT THE WEST COUNTY HOTEL

All guest bedrooms and public areas at West County Hotel offer complimentary wireless internet use. Our wireless internet is provided by Virgin Wi-Fi, Ireland's number one provider of public wireless internet. Our wireless internet offers customers both speed and reliability to surf the web, check emails or finish working on that important presentation.

To access the wireless internet, please follow the following steps:

1. Enter the settings on your mobile device, or click the wireless internet icon at the bottom right of your laptop screen.
2. Ensure the wireless internet is turned on for your device. Choose the option "Virgin Wi-Fi" to access the hotel's Wi-Fi internet.
3. Mobile devices will be re-directed to a log-in landing page within a few seconds of selecting the "Virgin Wi-Fi" option. While at this page, select GO. For laptop users, please click on your internet browser tab to achieve the re-direction onto the Virgin Wi-Fi homepage*.
4. You are now online.

*Virgin Wi-Fi follows EU protocol on public Wireless Internet providers and therefore requires each user to set up a Virgin Wi-Fi account. If this is your first-time using Virgin Wi-Fi, it will ask you to register a name and email account. This protocol your use of our service abides by EU regulatory laws and enables us to ensure that our service remains fast and reliable during all periods.



WiFi provided by





FACILITIES AT THE WEST COUNTY HOTEL

Our aim at the West County Hotel is to ensure your stay is as comfortable and as pleasant as we can possibly make it. To help achieve this we offer a wide variety of services which are listed below.

1. BABY SITTING SERVICE

Please contact Reception for this service.

We can provide a Baby Sitter for you but it must be booked in advance and a minimal charge will apply.

2. TRAVEL COTS

Travel cots are available by request.

If you require one, please contact our reception desk who will be delighted to organise it for you. Booking prior to arrival is advised.

3. ROOM SERVICE

Room Service can be ordered from 7.00am – 9.00pm (Monday - Saturday), and from 8.00 am – 8.45pm (Sundays).

To Order Room Service, please dial “0” and we will be happy to take your order. Please be advised that a €5.00 charge per person applies to all room service food orders.

*Please note all room service is strictly subject to availability. There will be periods where room service may not be available during peak service hours.

4. FIRST AID

A first aid kit is available at the hotel reception should you require any assistance. Please call reception for all first aid needs, regardless how small. If a doctor is required, we will arrange this on your behalf.

5. MORNING WAKE-UP CALLS

To book an alarm call for your room contact reception on “0”.



6. LAUNDRY

Please contact reception should you require laundry services. While in-house laundry services cannot be guaranteed, we will be best to advise on best possible solutions for your requirements.

7. CONFERENCES

West County Hotel Dublin offers flexible and spacious meeting and conference facilities right on the doorstep of Dublin City Centre. Our brilliant location and customer support make the hotel the ideal choice of venue for a wide range of events, from boardroom & breakfast meetings, training courses, seminars, workshops and AGMs to exhibitions and large-scale conferences.

9. TELEPHONES

To make an external call, please dial “9” followed by the area code and number.
Please see the price list below for further information on this service.



INTERNATIONAL TELEPHONE CODES

When phoning outside the Republic of Ireland, please use the following codes:

United Kingdom 0044

France 0033

Germany 0049

Italy 0039

Portugal 00351

Spain 0034

Switzerland 0041

USA 001

Australia 0061

Unfortunately, Toll Free Dialling carries the premium tariff.

Use the relevant country code; drop the "0" of your area code, followed by your area code, then the telephone number.

TELEPHONE CHARGES

Please see the list below for telephone charges. Please note that these costs are on a per minute basis and will automatically be charged to your account.

Call area	Dialling Code	Cost Per Minute €
Local	01	€0.40
National	02 - 09	€0.60
Mobile	083/085/087/087	€0.85
UK	0044	€1.00
UK Mobile	00447	€1.50
France	0033	€2.00
Spain	0034	€2.00
Germany	0049	€2.00
Holland	0031	€2.00
Italy	0039	€2.00
USA	001	€1.00
Premium	15	€5.00
Any Other		€2.50

Please note: AT&T and Call Collect Cards are charged at the premium rate



FREQUENTLY USED TELEPHONE NUMBERS

Airline Ticket Offices

Aer Lingus 00353 (0)1 761 7834

Ryanair 1520 444 004

British Airways 1800 626 747

Car Ferry

Irish Ferries 0818 300 400

Stena Line 01 907 5555

Buses

Dublin Bus 01 873 4222

Bus Eireann 01 836 6111

Airports

Dublin 00353 (0)1 944 0440

Cork 00353 (0)21 431 3131

Irish Rail

Information 01 8366222

Tourist Offices

Dublin Tourist Office 1800 230 330.

Failte Ireland Tourist Office 01 265 5634



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TAXIS:

Please phone reception on “0” if you wish to book a taxi.

PUBLIC BUSES:

Dublin Bus operates a regular service to and from the city centre. The bus stop into town is located directly opposite the hotel (bus stop number 2243). The journey is around 15 minutes.

For returning to the hotel, you can take the 26 at Westmorland Street in the city centre and this bus will leave you back to a bus stop located a two-minute walk from the hotel (bus stop number 2198). The cost is €3.00 per trip to/from the hotel to the city centre.

You can also purchase a leap card, and details for these [are here](#).

For guests staying at the hotel for a number of days and planning regular use of the bus services, West County Hotel offer the temporary use of Leap Cards for availing of the bus services around the city. Contact our reception desk to discuss this more with our team.

POST OFFICE:

The nearest Post Office is located at Ballyfermot, while postage stamps are available for purchase at the hotel reception.

DOCTORS:

If you require medical attention, please contact Reception and they will call a doctor for you. Please be advised that the Doctor on Call carries a €110.00 charge.

CHEMISTS:

Chapelizod Pharmacy 01 620 3324.

They are open from 9.00am – 6.30pm (Mon – Fri).

9.00am – 5.00pm (Saturday).

10.00am – 3.00pm (Sun and Bank Holidays).

MASS TIMES:

Nativity of the Blessed Virgin Mary,
Chapelizod, Dublin 20.

Monday – Friday: 10.00am.

Sunday: 11.00am.

Our Lady of the Assumption,
Ballyfermot.

Monday – Saturday: 10.00am.

Saturday (Vigil): 7.00pm.

Sunday: 9.30am and 11.30am



THINGS TO DO IN DUBLIN

Visit Dublin and explore a city of vibrancy, culture and activity with lots to see and do. Keep things local and visit the number of tourist spots right beside West County Hotel Dublin, including [The Phoenix Park](#), [Dublin Zoo](#), [Kilmainham Gaol](#), [Guinness Storehouse](#) and lots more.

Journey further into Medieval Dublin and gaze in wonder at Christ Church and St Patrick's Cathedral, situated in the oldest part of Dublin City known as The Liberties. It is also here you will find a number of whiskey distilleries, including [Teeling Whiskey Distillery](#) and the [Dublin Liberties Distillery](#).

The Liberties is also a key part of "The Dublin", an Irish Tourism initiative offering a tourist trail running from the heart of the city and beyond. With a number of "Dubline" interpretive panels dotted around the city, users get to experience and visit a number of key points, including the GPO, Trinity College, Dublin Castle and Temple Bar. You can download the [Dubline Discovery Trail App here](#).

West County Hotel is also only a stone's throw away from all the major arenas in Dublin, with two being [The RDS](#) and [The 3Arena](#). Travelling to Dublin for your favourite music artist's live show? Make sure to check out our fantastic accommodation rates available all year 'round.

Finally, The West County Hotel has had a keen affiliation with the GAA and has historically been the home away from home for fans of counties from the West as each year they travel to [Croke Park](#) in their droves hoping and wishing for Liam or Sam to travel back with them.

For more ideas on what to do in Dublin, visit our dedicated "Visit Dublin" page on our website at <https://www.westcountyhotel.ie/visit-dublin.html>.



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SHOPPING IN DUBLIN

LIFFEY VALLEY

[Liffey Valley Shopping Centre](#) is located just off the N4 and is literally only 5 minutes' drive away from the hotel by car or bus. It features 99 outlets and now includes one of Ireland's largest Penny's stores. The centre is also home to Marks and Spencer's, Dunnes Stores, Tommy Hilfiger and lots more. It also includes the newly renovated VUE Cinemas as well as a number of dining outlets. For more information on Liffey Valley, [visit their website here](#).

DUNDRUM SHOPPING CENTRE

[Dundrum Town Centre](#) is home to over 160 outlets and is considered the pinnacle of shopping in terms of clothing and fashion, beauty and footwear. Dundrum Shopping Centre features a mix of Irish and International brands, including Bershka, Best Menswear, Hugo Boss, Zara, Next, Diesel and lots more. To find out more, visit the [Dundrum Town Centre](#) here.

STEPHEN'S GREEN SHOPPING CENTRE

[Stephen's Green Shopping Centre](#) has everything you need. From key cutting to shoe repair and parking facilities to baby feeding areas, as well as Internet access points, Stephen's Green offer you all the services you would expect from a premium quality shopping centre.

DUBLIN CITY CENTRE

Here you will find the famous Brown Thomas and Arnotts stores. Leave the car at the hotel and take a taxi or the bus into the centre of the city and take in the sights while enjoying that all important retail therapy.

CHAPELIZOD VILLAGE

Chapelizod Village is a picturesque village located in close proximity to one of Europe's largest parks, [The Phoenix Park](#). Take a stroll through the Phoenix Park and enjoy the tranquillity or have a fun day out with the kids in Dublin Zoo.

DUBLIN ZOO

Located only a stone's throw away from West County Hotel, [Dublin Zoo](#) is one of the most visited attractions in Dublin and one of Europe's largest public zoos.

Monday – Sunday 9.30am – 6.00pm.
(The Opening Hours are subject to change).



While we hope that your stay will be as relaxing as possible, we would ask that you take note of the following advice in Case of Emergency.

HOW TO SURVIVE A HOTEL FIRE

When you arrive:

- 1) After going into your room turn around and go back into the corridor to check the nearest EXIT
- 2) Get a good mental picture of your room and put your key in the same place every time, so as you know where it is.
- 3) Find out how to open your window. You may want to close it in case of emergency.
- 4) When you leave the room, close the door behind you, but do not lock yourself out. You may need to return.

GETTING OUT IF THERE IS A FIRE

- 1) If you wake up with smoke in your room, grab the key and head for the door on your hands & knees.
- 2) Check the temperature of the door, by placing the back of your hand (not the palm of your hand) against the door. If the door is hot, do NOT open it. If not, slowly open it and assess the conditions outside.
- 3) Still on hands and knees, crawl to the EXIT keeping to the side of the corridor.
- 4) When you begin to descend stairs, WALK down (please do not run) and hold onto the handrails tightly as you go. UNDER NO CIRCUMSTANCES SHOULD YOU USE THE LIFT.
- 5) If going towards the roof, hold onto the handrails tightly otherwise people running down will knock you over.
- 6) When you reach the roof prop the door open and position yourself on the windward side of the building.

IF YOU ARE FORCED TO STAY IN YOUR ROOM

- 1) Phone Reception (Dial 0) for help and put a wet towel around your nose and mouth.
- 2) If there is fresh air outside leave the windows open to vent out the smoke in your room.
- 3) Switch on bathroom vent (if installed) and fill the bath (if applicable) with water.
- 4) With your metal bin, bail water from the bath onto the door to keep it cool.
- 5) Wet some sheets or towels and stuff the cracks of your door to keep out the smoke.



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Hotel Proprietors Act, 1963

FOGRA - NOTICE

DAMAISTE DO MHAOIN AOI, NO CAILLEADH NO DIOTHU MAOINE AOI
Faoin Acht um Dhilseanaigh Ostan, 1963, feadfaid dilseanach ostain,
mar a mhinitear sin leis an Acht sin, bheith faoi dhilteanas, in imthosca airithe,
damaiste do mhaoin aoi, no cailleadh no diothu maoin aoi, a shlanu,
ce nach loch tar bith ar thaobh dhilseanach no fhoireann an ostain ba chuis leis.

Ni Gabhann an dliteanas sin, afach –

- (a) thar mhaoin daoine a bhfuil coiriocht chodlata curtha in airithe acu san ostan.
- (b) Thar €127.00 l gcas aon duine airithe, ach amhain i gcas maoin a taisceadh, no a tairgeadh chun a taiscthe, lena slanchoimead.

Is e is ostan ann, mar a mhiumitear sin leis an Acht um Dhilseanaigh Ostan, 1963,
bunacnas a sholathraionn, no a thugann le tuiscint go solathraionn se,
coiriocht chodlata, bia agus deoch ar luaiocht do gach duine da dtagann
gan chonradh speisalta agus folaionn se gach bunachas ata claraithe
mar ostan le Failte Eireann.

DAMAGE TO OR LOSS OR DESTRUCTION OF GUESTS PROPERTY

Under the Hotel Proprietors Act, 1963, the proprietor of a hotel, as defined by that Act, may in certain circumstances be liable to amake good damage to, or loss or destruction of, a guest's property even though it was not due to any fault of the proprietor or staff of the hotel.

This Liability however –

- (a) extends only to the property of persons who have engaged sleeping accommodation at the hotel;
- (b) is limited to €127.00 in the case of any one person, except in the case of motor vehicles and of property which has been deposited, or offered for deposit, for safe custody.

A hotel, as defined by the Hotel Proprietors Act, 1963, is an establishment which provides or holds itself out as providing sleeping accommodation, food and drink for reward for all comers without special contract and includes every establishment registered as a hotel with Failte Ireland