

Welcome To



Chapelizod, Dublin 20

**Dear Guest,**

**You are very welcome to the West County Hotel Dublin.**

**During your time with us, please be assured that every effort will be made to make your stay as relaxing and enjoyable as possible.**

**This Directory is prepared for your convenience, to give an overview of the services the West County Hotel and the surrounding area has to offer.**

**Should you require additional information, please contact the Reception Desk who will endeavour to assist you.**

**I would like to assure you of our personal attention during your stay with us, and hope your visit to Dublin will be a memorable and successful one.**

**Yours Sincerely,**

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Ulick Colgan

SALES & MARKETING MANAGER

## **FACILITIES AT THE WEST COUNTY HOTEL**

Our aim at the West County Hotel is to ensure your stay is as comfortable and enjoyable as we can possibly make it for your stay with us.

To help achieve this we offer a variety of services, listed below.

### **1. CHECK IN / CHECK OUT.**

Check in Time - 2pm  
Check out time - 12 noon.

### **2. BABY COTS.**

Baby Cots are available on request.  
Should you require this service, please contact Reception who will be happy to arrange this for you.  
Booking prior to arrival is advised.

### **3. ROOM SERVICE.**

To Order Room Service please dial "0" and Reception will be happy to take your Order.  
07.00 am – 10.00 am (Monday - Saturday)  
08.00 am – 10.30 am (Sundays)

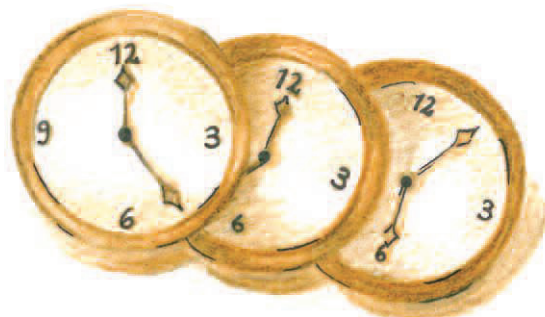
Please Note: Room Service (Food) carries a Service Charge of €5.00 (Euro) per person.  
Room Service (Drinks Tray) carries a Service Charge of €3.50 (Euro) per tray.  
All Room Service, strictly subject to availability.

### **4. FIRST AID.**

Please call Reception Desk for all First Aid needs, regardless of how small you might think it is.  
Should a Doctor be required Reception will arrange this on your behalf.

### **5 MORNING WAKE – UP CALL.**

To Book an Alarm Call for you room contact Reception Desk on "0"



## ADDITIONAL SERVICES IN DUBLIN AND CHAPELIZOD



### DOCTOR

Should you require Medical attention please contact Reception and they will call a Doctor for you.  
Please be advised that the Doctor on Call carries a Fee of €110.00 (Euro).

### CHEMIST / PHARMACY

The local Chemist / Pharmacy is located on Main Street, in Chapelizod village.

Chapelizod Pharmacy: 01 620 324

Open: 9.00am – 9.00 pm (Monday – Friday)

9.00am – 7.00pm (Saturday)

10.00am – 6.00pm (Sundays – Bank Holidays)

### LOCAL CHURCHES

Nativity of The Blessed Virgin Mary, Chapelizod, Dublin 20.

Church of Our Lady of the Assumption, Ballyfermot.

Saint Philomena's Church, Palmerstown

*All Church times displayed at Reception*



## **IN CASE OF EMERGENCY – FIRE**

### **(EMERGENCY EXITS - FIRE ASSEMBLY POINTS – PLAN ARE ON THE INSIDE OF EACH BEDROOM DOOR)**

While we hope that your stay will be as relaxing as possible we would ask that you take note of the following advice in Case of Emergency – Fire.

### **HOW TO SURVIVE IN A HOTEL FIRE**

When you arrive after going to your room, please look at the emergency notice on the back of your Room Door.

This will show a plan for the Emergency Exits and Fire Assembly Points in the Car Park Grounds outside the Hotel. Go back into the corridor and check the nearest EXIT.

Get a good mental picture of your room and put the key in the same place every time to know where it is.

Check how your window opens / closes, you may need to close it in the case of EMERGENCY.

When you leave your room, close the door behind you, DO NOT LOCK YOURSELF OUT, you may need to return.

### **GETTING OUT IF THERE IS A FIRE**

Should you wake up with smoke in your room, grab your Key and head for the DOOR ON YOUR HANDS AND KNEES.

Check the temperature of the door, by placing the back of your hand (not the palm of your hand) against the door. If the DOOR IS HOT, DO NOT OPEN IT. If not, slowly open it and assess the conditions outside.

Still on YOUR HANDS AND KNEES, crawl to the EXIT keeping to the side of the corridor. When you begin to descend stairs, WALK DOWN (DO NOT RUN) and hold onto the hand rail tightly as you go. UNDER NO CIRCUMSTANCES SHOULD YOU USE THE LIFT / ELEVATOR.

If going towards the roof, hold onto the hand rails tightly otherwise people running down will knock you over. When you reach the roof prop the door open and position yourself on the windward side of the building.

